



# CONTRACT RATE 2025

Date of Issued: 30 September 2025

**Validity: 1 January – 20 December 2025**

Thank you for choosing **Best Western Senayan Hotel**, as your place of accommodation. We are delighted to inform you of the period of the room rate contract agreement. We are pleased to present to you the room rate contract agreement period for your review and approval:

BEST WESTERN SENAYAN				
STAR RATING *** (3)				
STC Senayan. Jl. Asia Afrika, Jakarta Pusat - Indonesia				
Telp. +62 21 2903 7345 Fax +62 21 2903 7400				
Website bestwestern.com				
Email : reservation@bwsenayanhotel.com and se@bwsenayanhotel.com			137 Rooms	
Room Type	Dimension	Room + Breakfast		Double
Standard	20 sqm	IDR	750,000	13
Superior	26 sqm	IDR	820,000	20
Deluxe	28 sqm	IDR	920,000	22
Executive	30 sqm	IDR	1,020,000	6
Family	32 sqm	IDR	1,170,000	3
Rate Above Valid for all market				
Include Tax and Services				
ADDITIONAL				
Extrabed + breakfast		IDR. 350.000,-nett		
Start from Deluxe Room		Additional Breakfast		IDR 125.000,-nett/pax
		Lunch / Dinner		IDR 150.000,-nett/pax
Surcharge	Period	Surcharge 1	Period	
TBA	TBA	TBA	TBA	
Dinner 25 Dec 2025	TBA	(Mandatory / Optional)		
Dinner 31 Dec 2025	TBA	(Optional)		

## RATES RESTRICTIONS

- The rates granted are confidential and room rates applicable to your company account. All rates given are at the discretion of the Hotel and are received at the Hotel's decision.
- Room rates are based on per room per night and included breakfast for 1 or 2 persons
- Rates quoted are non-commissionable.
- Please note rates may change and adjust due to any changes in economic stability. The hotel reserves the right to adjust the rates here in agreed without notice in the event of tax alteration by government and service charge amendments.
- Best Western Senayan Hotel's have the right to adjust dates and prices based on occupancy and forecast

Senayan

STC Senayan, Jl. Asia Afrika, Jakarta 10270, Indonesia P: +62 21 2903 7345 bestwestern.com

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#### **CHILDREN POLICY**

- Children less than 5 years old will get free of charge breakfast and less than 12 years old get 50% off the adult price.

#### **CHECK IN & CHECK OUT PROCEDURES**

- Check in time is from 2.00 PM and check-out time is at 12.00 AM.

#### **RESERVATION POLICY & PROCEDURE**

- Rate is applicable upon receiving advance reservation from your office. In case no prior reservation has been made, presentation of guaranteed letter from your company or company ID card is required, otherwise the published rate shall apply.
- Room reservation is subject to availability and confirmation of the respective hotel upon time of reservation, therefore advance reservation is advisable. Generally, the confirmed reservation will be held by the respective hotel only until 6 PM local time (exceptional may apply to some hotels), unless the reservation is reconfirmed by the Guarantee Letter mentioning that no show fee can be charged.

#### **NO SHOW POLICY**

All “no-shows” and reservations not cancelled will be charged at the full contract rate for the first night only. Please check the details of it when you make the reservation.

#### **CANCELLATION POLICY**

Any cancellation must be in written by mail or fax with subject to approval of **Best Western Senayan Hotel**.

#### **BILLING & PAYMENT PROCEDURES**

- Guarantee Letter should be provided prior to arrival or guest have to deliver to Hotel upon Check-In
- Payment should be done in 14 days after invoice received
- Payment can be completed by cash, credit card or bank transfer to:  
**Beneficiary Name** : PT. Mandiri Karya Indah Sejahtera  
**Bank Name** : Bank Mandiri  
**Branch** : Cabang Harco Mangga Dua  
**Account No.** : 119 008 050 8888

#### **CREDIT FACILITIES**

- In the event you may choose to establish credit facilities with hotel, a credit application form for approval is available upon request.
- Credit facilities will only be granted once satisfactory credit references have been received and approved. Application for credit should be made at least 15 working days before a guest's stay.
- Credit terms are payment on receipt of invoice. Failure to issue payment within these terms may result in credit facilities being withdrawn.

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#### **TERMS CONDITION RELATION TO INTERNET DISTRIBUTION**

- Rates in this agreement are strictly confidential and not to published in any electronic or e-portal media without our approval and we reserved the right to terminate this agreement without any prior notice or any compensation if the second parties breach this agreement.

#### **CONFIDENTIALITY AND EXCLUSIVITY**

- This contract remains confidential between the undersigned and designates clientele and shall not be disclosed to other third parties. Unauthorized disclosure of content will automatically terminate this agreement
- Any amendment to this agreement shall not be valid until agreed in writing by authorized Best Western International Indonesia.

#### **GENERAL CONDITIONS**

- Best Western Senayan Hotel and the client agree to each carry adequate liability and other insurance protecting itself against any claims arising from any activities conducted in the retreat during the period of accommodation. The performance of the agreement by either party is subject to acts of nature, war, government regulations, disaster, strikes, civil disorder, curtailment of transportation facilities, or any other emergency making it illegal or impossible to provide the facilities contracted.

#### **CONTRACT VALIDITY & EXPIRATION DATE**

- Any inquiry for contract extension must be submitted at least one month prior to expiration date. Best Western Senayan Hotel reserves all rights to terminate the agreement before the expiration date based on our professional consideration.

Kindly acknowledge your acceptance by signing and returning one set of this agreement within 14 days from date of issuance. Should we not receive your acceptance thereafter, this agreement will be considered null and void. Should you receive direct corporate rates from any of our properties with different rates, kindly inform us for further clarification.

Should you need further assistance or information, please do not hesitate to contact me:

**Name:** Devi Rahayu (Mrs) - **Mobile:** 0821 1391 4441 - **Email:** [sm@bwsenayan.com](mailto:sm@bwsenayan.com) or  
**Reservation Email:** [reservation@bwsenayan.com](mailto:reservation@bwsenayan.com)

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